

Training Alert



Operators must understand and follow all outlined procedures below. Any deviation from these procedures may result in unsafe securement or restraint. In the event of an incident, an Operator may be considered negligent if approved securement procedures were not applied.

To provide adequate safety use the following securement rules:

- Customers are required to have a seatbelt permanently fastened to the mobility aid. This belt is to be fastened over the customer's pelvic area while the customer is being moved into or out of the bus, especially while on the lift/ramp. This belt will ensure the customer cannot fall out of the mobility aid.
- Secure the mobility aid in the bus so that it is as stable and as well anchored as a normal customer seat. The front securement straps should be secured first and then the rear straps. For removal, this order is reversed.
- The customer should be secured as safely as if they were using a seatbelt in a fixed customer seat. This is best achieved by using a conventional lap and shoulder belt combination. The lap portion of the seatbelt must be properly placed over the customer's pelvic area and anchored directly to the vehicle floor. Correct seatbelt placement is critical to customer safety and comfort.

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Shoulder straps must never be used alone without the lap belt portion.

- Shoulder straps and lap belts must be used when equipped on the bus.
- Mobility aids in disrepair or those without adequate anchor positions for safe and secure travel are not permitted aboard BC Transit Custom buses. Refer customers with problem chairs to your Depot office or Manager.

The concepts described above apply to all types of mobility aids and securement equipment.

Please contact your local manager and/or operations training instructor for more information and clarification on this policy/practice.

A handwritten signature in black ink that reads "David McCoy".

David McCoy
Manager, Safety & Training Department